

Intex Slimline Access Panels

GENERAL WARRANTY STATEMENT

Intex Group (Intex) guarantees that all Intex Branded Slim Access Panels products manufactured by and or for Intex for use in structural Wall and Ceiling Systems,

- Are designed to conform to Australian Standards
- Shall be free from defects in materials and workmanship under normal use.

If, within the period of ten (10) years from the date of this guarantee, any such Intex product fails to meet these warranties and you submit a valid claim, Intex Group shall, at its discretion:

- Replace the defective product, or
- Supply an equivalent replacement with a product that is at least equivalent to the original product in function and quality, or
- Repair the defective product, or pay the cost of repairing the product, or
- Pay the costs of replacing the defective product, or, of acquiring equivalent replacement products. When a product is replaced or refunded, any replacement item becomes your property and the replaced item becomes the property of Intex Group.

This warranty is subject to the exclusions and conditions below. Where an additional warranty has been issued by Intex Group, the terms of that additional warranty prevail to the extent of any inconsistency.

WARRANTY EXCLUSIONS

Intex Group will not be liable for any special, consequential, direct or indirect loss, damage, harm or injury, which may be as a result of such defect, to the extent permitted by law.

Intex Group may invalidate this guarantee and warranty where:

- Products have not been installed in accordance with Intex Group's then current recommended installation specifications and guidelines (such as spacing, allowable loads and the like), and environment specifications (including outdoor use of products designed for indoor use only).
- Products and components have been installed in locations that are subject to moisture or corrosive materials.
- Products used have not been manufactured or approved by Intex Group.
- Product have been modified or changed without approval from Intex Group.
- Products have not been purchased from Intex or an authorised Intex distributor.
- Product have been disturbed by other trades.
- Intex Group has not been paid in full for the Intex products supplied.

LODGING A WARRANTY CLAIM

To make a claim under this warranty, please contact the authorised Intex distributor or Intex sales representative from whom you purchased the product. Alternatively, you may post details of your warranty claim directly to the Intex Group Head Office:

Warranty Claims, Intex Group
PO BOX 109, Somerton Victoria 3062 Australia

All claims must be received by Intex Group within the stated warranty period. Once your claim is received, a representative from Intex Group will determine whether your warranty claim is valid and if so, will inform you how Intex Group will proceed. Any costs you incur in making this warranty claim are your responsibility and are not covered by this warranty.

After you lodge a warranty claim, before providing warranty service Intex Group may require that you provide proof of purchase, respond to questions designed to assist with diagnosing potential faults, and follow Intex Group's procedures for obtaining warranty service. You must respond to all requests promptly and at your own expense.